



The Princess Royal Trust
for Carers in Hampshire

April 2020

Dear Carers,

With so much changing around us on a daily basis and because many of you are at home looking after very vulnerable people, I am writing to keep you up to date with what we are doing as a Trust to support you in this most difficult time.

The Trust took the decision a couple of weeks ago to temporarily suspend all Support Groups, Hubs, GP Clinics and one to one home visits to protect all of you and our staff as much as we can. I know that you will all be extremely worried and whilst we cannot offer our usual level of support, we will continue to offer support in the following ways:

One to One phone support from your Carer Support Worker.

The Emergency Planning Line 0800 169 1577 is fully open and appointments are being completed via phone and email.

Email info@carercentre.com for advice and information.

Referrals can be emailed to referrals@carercentre.com

Our Facebook and Twitter pages are updated regularly with information from the Local Authority and NHS England and we will continue to monitor any updates and share them with you.

The Senior Management Team are constantly reviewing the situation and are in regular contact with each other and the whole team.

We realise that these are extraordinary and testing times for all carers and we will do all we can to support you and the person you care for. Please take good care of yourselves and look after your own health and wellbeing where you can.

With Kindest Regards

Kerry Hearsey

Kerry Hearsey MBE
Chief Executive
The Princess Royal Trust for Carers in Hampshire